



Interview with Nick Delp, Primary Pool Operator, Southeast Armed Services YMCA

*“TMI Sustainable Aquatics consistently delivers exceptional product quality paired with outstanding customer service. Their team is knowledgeable, responsive, and deeply committed to long-term success—not just a transaction. Timothy Petsch, Co-Founder and Director, has been an incredible partner to the YMCA of the Pikes Peak Region. His support, accessibility, and genuine investment in our mission have made a meaningful impact on our programs and our community.”*

**Chris Sanders, Executive Director  
YMCA of the Pikes Peak Region**

Since 1878, the YMCA of the Pikes Peak Region has grown to include branch locations throughout the region and offsite locations at schools and neighborhood centers to reach over 125,000 people each year. Currently, they have 22 bodies of water across 7 locations.

Aquatics is a significant function of the Pikes Peak Region Y and they have a dedicated group of members who are solely there for the pools. In September 2024, they decided to convert the Southeast Armed Services location to a Salt Pure® system in order to evaluate whether it truly does save money and labor and elevate their member experience. We sat down with Nick Delp,





the primary pool operator at Southeast, to discuss his experience working with the new system.

Nick has worked with Pikes Peak Y since 2021, with a brief break before 2024. He has been involved with pool maintenance, and along with other counterparts, was managing all 22 bodies of water. While managing pools across multiple locations, he mentioned that Southeast was always the biggest 'bugbear'. These days, he is the primary operator at the Southeast location. The chemical design at Southeast had entailed "miles" of chlorine tubing overhead and the constant concern was that expensive auxiliary equipment in the pump room would get damaged in the case of tube failure of any kind.

Switching over to the TMI Salt Pure system instantly solved that problem and Nick explained what a relief that was and that the installation of the TMI equipment went really smoothly.

***"Switching over to the Salt Pure® system was the easiest project I've ever done. I oversee electrical, HVAC etc. and this was hands down the easiest. The equipment arrived with everything labelled and parts separated by pool. The installation assistance your team provided made it so easy that we knocked out all 3 pools in no time. It couldn't have gone any better. I was expecting some kind of a hiccup but there was none."***



From September to December, Nick was operating the Salt Pure® system connected to his old Chemistry Controllers which are bordering on obsolete. In December, we installed a TMI controller on one body of water to allow them to see the difference in operations. After all, the controller is the device that controls chemistry levels so when using an imprecise controller, the results are far from perfect. The TMI RSC3 controller was installed on the hot tub in December, which was the most

problematic pool to manage, and once again, according to Nick, that installation was thoroughly planned out and went very smoothly.

***“With the old system, my chlorine levels were not stable. The new system takes the guesswork out of balancing the pool. The controller is pinpoint accurate, and my hot tub went from the least reliable to the most reliable body of water with the new controller.”***

***“Our swimmer feedback has been very positive. My swimmers are commenting that their hair and skin feel better with the Salt Pure® water and the clarity is really good. Before, even when the pool was balanced, it still had a hue to it, and I assumed it was the age of the plaster. Now, after the switch it’s crystal clear. Members are coming from our other facilities to swim in this water and try it out.”***

***“If another YMCA operator called me to talk about considering the switch, I would tell them to just dive in and do it. We did one pool first because we thought it would be more challenging but it’s not as scary as you think. I have cut down my time spent on balancing and managing the pools so much I can focus on other areas. Also, I am eagerly waiting for the internet connection for the controller. Being able to see all my pools on one screen with zLOG® will be a game changer. This will allow me to not come back in after work to check that the pools are good. I can just check it out on my phone.”***