



Columbia Basin Racquet Club was founded in 1981 and purchased by the current ownership in 1991. Over the years they have undergone 4 major renovations; adding locker rooms, classroom space, gymnasium space, and pools. Cole Willis, the current GM, started at the bottom of the ladder as a lifeguard (among other duties) and then spent 15 years as Aquatic Director before moving into General Manager. He graduated from the University of Washington in 2000 with a degree in Business Administration.

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Timothy and Michele spoke with Cole about his experience with the TMI system which was first installed in 2007 during his tenure as Aquatic Director. This was still considered to be fairly new technology at that point, so Cole met up with Timothy in Seattle to visit several sites where he could see the system in action. As he said, it wasn't difficult to choose TMI as there were not many other options with commercial experience and we could show him successful outcomes at other facilities.

In 2007, the salt systems were installed with controllers and these (salt systems) were upgraded to newer systems in 2016. In 2011, UV systems were added and in 2017, the controllers were upgraded to the RSC online model.

*"Switching to Salt has been a good experience, it is a good differentiator for sure. The members like it. More so now than ever, people are looking for ways to avoid harsh chemicals. They are doing this with their cleaning products, lawn products, food and their swimming experiences, looking for soft, gentle, healthy water. Comparing ordinary chlorine to the salt pools, the biggest change is the feel of the water. In combination with the UV now, we have peace of mind that we are providing a more natural, healthier environment for our members. Our job is to keep it in balance and as long as we're on our game, we won't have any complaints!"*



*"The UV System reduced our spa draining from twice to once per week but apart from that, the advantage of the TMI system is all about the water, air quality and health benefits and less about reduced work load or cost. If a counterpart asked me about our pools, I would say they are a feather in our cap and I would do the TMI system again, yes! But in terms of time and money, it's not much different from the old way"*



***"While you can never really get away from chlorine in pools, this option provides a safer and better form of chlorine and we're proud of it!"***

For more information on Columbia Basin Racquet Club click [here](#).

For more information on TMI Sustainable Aquatics click [here](#). If you would like to contact TMI, email [timothy@tmiaquatics.com](mailto:timothy@tmiaquatics.com).

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