

TMI SUSTAINABLE AQUATICS CLIENT SPOTLIGHT

# The Riverdale Y

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The Riverdale YM-YWHA is located in Bronx, NY. We recently sat down and got some insights from Felicha Bennett, Aquatics Director.

***"This pool makes me look good to my bosses."***

Felicha has been working at the Riverdale YM-YWHA in the Bronx as the Aquatic Director for 5 years now, personally caring for the pool. Riverdale has 500 – 600 kids daily through their swim programs including swim teams, baby classes, master stroke swim club for adults, a junior swim team and pre-swim.

Felicha tells us that compared to other pools she has managed, this job has been a relief because the TMI system makes life so much easier for the pool operator with access from her home computer and instant assistance from TMI by email or telephone.

***"The water is beautiful, I spend so much time in the water and can do 8 hours a day, 3 -4 days per week with no side effects. This probably means something to other Aquatic Directors. It is not unusual in other chlorinated pools with harsh caustic chemicals, for your skin to turn to "paper" when you spend that much time in the water!"***

***"I love this pool as an operator and a user. It is easy to balance, I appreciate the clarity of the water, the members are super happy and the only complaint we get is about temperature. Our members love the clarity, feel and smell."***



This is not the first salt pool Felicha has worked in and she shared that, in her opinion, just because it's a salt pool doesn't mean it would be like the Riverdale one. The salt pool she worked at in a Manhattan hotel, as an instructor did not deliver the same results in terms of being able to stay in the water a long time without negative side effects.

***" This helps me really appreciate this pool. It is a relief for the staff and swimmers, as there are no breathing issues. The water just feels soft and***



smooth.”

And how about TMI support. How does it work with TMI being on the other side of the country?

*“TMI has the best support in every comparison. Even when I came across a salt pool that wasn’t a TMI pool but was running a summer program there, I called TMI for help because the supplier was simply not user friendly, and TMI came to my help in a pinch. I don’t believe there is another system out there that even closely compares, support wise. The system work so well. The last 5 years have been easy!”*

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*“Financially, it was the best decision. Compared to using chlorine at \$800 per month,we are definitely saving money now. Th system is user friendly and that knowledge that you are backed by support, even when you think your question is dumb, not only do you get reassurance that here are no dumb questions but you get a detailed answer by email with follow up phone call. What more could you ask for. I would definitely recommend to anyone who asks!”*

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For more information on The Riverdale YM-YWHA click [here](#).

For more information on TMI Sustainable Aquatics click [here](#). If you would like to contact us, email [timothy@tmisaltpure.com](mailto:timothy@tmisaltpure.com).

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