



We sat down with Caryn Avilla, Health Wellness Center Manager at Muckleshoot Wellness Center to chat about their facility. The Muckleshoot tribe has always been service oriented. The Wellness Center was built by Muckleshoot for their people with the goal of investing in the people's health. Part of Caryn's mission is to help the people get the full benefit of swimming, a low impact sport and can help fight a variety of preventable diseases.



She shared with us her struggles with the pools. They have 4 bodies of water, 180,000-gallon lap pool, 40,000-gallon therapy pool, a 1,000-gallon wader and a 1,000-gallon spa. They were working with local pool service companies running on ordinary chlorine and she was battling long turn around times for service calls and poor water and air quality. "The community wasn't getting the benefit of using the pools as intended, some people couldn't swim because of chemical allergies and the bather use was low".

Caryn knew she had to do something in order to achieve her goal. She started investigating alternatives. During this time one of her certified pool operators (CPO@s) had recently completed a CPO@ class with TMI. Leading her to contact TMI is mid-2017. Over the ensuing months she developed confidence in TMI by talking both with Timothy and TMI customers.



In December of 2017, they converted all pools to Salt Pure®, Salt Synergy® UV and chemistry

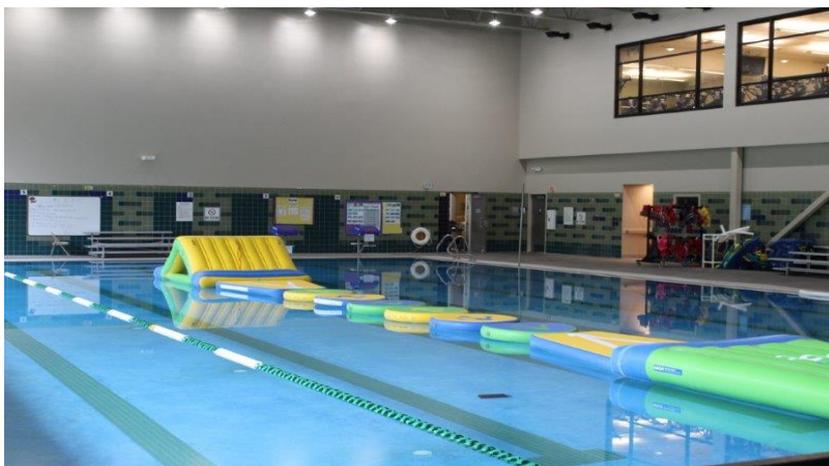
controllers.

The good news is that they have seen a 75% increase in usage and are extending hours, having increased to a full day on Saturday and soon to be Sunday too.



We asked Caryn to describe her experience with TMI.

CA: "Great! In the beginning though, it was a little overwhelming getting familiar with all the equipment, especially the controllers but the CPO® training was awesome and the support has been super knowledgeable and available. That overwhelming feeling disappeared soon enough, and the pools are much easier to manage than they were before. You delivered exactly what you promised, and we appreciate that!"



How about swimmer reactions?

CA: "Our community loves it. The water is softer, there are no fumes, they can open their eyes under water and no longer need to wear goggles"

What would you tell another facility considering this kind of investment?

CA: "Do it! I can't tell you how much you've made my job easier. I have confidence in my pools and with zLOG®, if I'm not here on a Sunday and something goes wrong, I will get an alert and can get it addressed before it becomes a problem. I love it!"

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For more information in TMI Sustainable Aquatics you can contact Timothy at timothy@tmisaltpure.com.



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